



# eCourtDate SFTP Integration with Tyler Technologies' Odyssey

Integrate your **Tyler Technologies' Odyssey** or **Enterprise Justice** system with **eCourtDate** to automate court date reminders and notifications.

# → How It Works

- ◆ **Nightly Data Update** Your system generates a report each night with upcoming court dates and party contact details (if available).
- Secure Upload The report is securely transferred to an eCourtDate-managed server in GovCloud.
- ◆ Automatic Sync eCourtDate retrieves and processes the latest updates.
- Automated Messaging Notifications are sent based on your agency's custom message templates.

This integration improves communication, helping reduce missed hearings and ensuring timely court appearance reminders.

## → Frequently Asked Questions

**What information is included?** The report includes the following details:

Party ID Event Date & Time

First Name & Last Name Event Status

Party Description Location Name

Preferred Language Judge Name

Phone & Email Case Number





### Can additional information be included?

Yes. If you need to notify attorneys or bond agents, include additional case details, or send payment notifications, you can:

- → Request a custom report from Tyler Technologies
- → Explore eCourtDate's technical guides for a custom integration: <u>Technical Guides</u>

## Can the report be sent more frequently for real-time updates?

For real-time updates, eCourtDate recommends using an API integration. If you already license the Tyler Technologies API and your IT team is familiar with using it, review the <u>API guide here</u>.

### Can the report be uploaded manually?

Yes. If you have limited IT resources or prefer not to automate file transfers, your staff can manually download the file from your CMS and upload it to eCourtDate.

#### How much does this cost?

The Office of Court Administration and eCourtDate do not charge for the system or the integration.

Tyler Technologies may charge for enabling the report.

#### How do I get started?

- → Contact your Tyler Technologies Client Success Manager to confirm ECR (Electronic Custom Report) availability and any related costs.
- → Once the ECR is available, follow <u>eCourtDate's SFTP guide</u> or <u>schedule a help</u> session with eCourtDate for setup assistance.