

## Short Code Migration Letter

Date: **MM/DD/YYYY**

To Whom It May Concern,

This letter authorizes the transfer of short code(s) [SC] from [Current aggregator] to eCourtDate on behalf of Sinch America. The effective date of migration will be [month/year]

Regards,

*[Signature]*

**Name of Authorizer, Title**

**Company Name**

**Address**

## Order Information Request Form

### Campaign Info:

Current Aggregator	
Campaign Name (2 – 3 Words)	
Traffic Charge (Standard rate or FTEU)	
Short Code	
Program Description (1-2 sentences)	
Migrated SC? (Yes/No)	
Projected Monthly Volume	
Expected launch date	

### Content Definition:

Message Type (SMS/MMS)	
Subscription Type (Subscription/One-Off)	
Call – To –Action (how does the end user find out about this program?)	
Opt-in Message (If using double opt in, please input entire flow in this box)	
Sample Messages (N/A for one-time programs)	

### Carrier Coverage:

<input checked="" type="checkbox"/>	AT&T Mobility
<input checked="" type="checkbox"/>	Verizon Wireless
<input checked="" type="checkbox"/>	T-Mobile & MetroPCS
<input checked="" type="checkbox"/>	US Cellular
<input checked="" type="checkbox"/>	Google Voice
<input checked="" type="checkbox"/>	Associated Carrier Group (ACG)
<input checked="" type="checkbox"/>	Interop Carrier Group
<input checked="" type="checkbox"/>	ClearSky Carrier Group
<input checked="" type="checkbox"/>	Claro Puerto Rico

### Customer Care:

Opt Out MT (response to STOP, etc.)	
Help MT (response to HELP)	
Customer Care Email Address	
Customer Care Web URL	
Customer Care Toll-Free Number	

### Terms & Conditions:

Terms & Conditions URL	
If T&Cs URL is not working, please provide SMS T&Cs verbiage (or provide a screenshot):	

### Contacts:

Please provide the email address of any one who should receive emails in regards to the progress of this order:	
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**Additional Attachments:**

- If Call to Action is not accessible (in production) currently, please provide a screenshot/mock up
- Short code receipt (Sinch will provide this if we are purchasing code on your behalf)
- New content providers will need to provide the vetting form
- Migration letter (if applicable)
- MMS sample image (if applicable)